

System Enhancement SE 117: April 5, 2014, Release Summary

Issue Date: March 18, 2014

Audience: Human Resource Offices

Release Item	Description
Interactive Voice Response (IVR) System	<p>The following enhancements are being made to the IVR:</p> <ul style="list-style-type: none"> • Allow entry of holiday hours (1005) through the IVR • Implement additional automated options within the Health & Insurance Menu to: <ul style="list-style-type: none"> ○ Allow employees to hear their current enrollments. ○ Provide employee contact information for the insurance carriers and allow the employee to be transferred to the carrier without being required to talk with a service center specialist.
28-Day FLSA Schedules	<p>Correct the defect where the 28-day FLSA schedule is not displaying correctly on the timesheet when the FLSA schedule is changed (e.g., change from C1 schedule to C3 schedule) mid period. With this release, the timesheet will split correctly based on the effective date of the FLSA schedule change.</p>
Outstanding Training Report	<p>Remove the Outstanding Training Report (SAP Report) from People First. Currently, the data captured in the report has defects that need to be corrected.</p>
Dependent Documentation Report	<p>Remove the Dependent Documentation Report (SAP Report) from People First. As part of the health and insurance enhancements implemented in 2012, the dependent documentation requirements were transitioned to a dependent certification process, eliminating the need for the Dependent Documentation Report.</p>