Internet Browsers – Accessing People First

Overview

The People First system can be accessed using the latest version of Chrome, Edge, Internet Explorer, Safari (Apple iOS and Macintosh products), Firefox, and WebView (Android devices).

Platform Requirements

- Windows – Vista, 7, 8+ or 10
- Windows Phone – Windows 10 Mobile
- Mac OS – Latest two major versions
- iOS – Latest two major versions
- Android – Latest two major versions

Browser Requirements

Windows Platform

- Internet Explorer 11
- Latest and Extended Release version of Firefox
- Latest Current Branch for Business version of Microsoft Edge
- Latest version of Google Chrome
- Latest version of Web View

Windows Phone

- Latest version of Web View
- Latest version of Microsoft Edge

MacOS

- Latest version of Safari
- Latest version of Google Chrome

iOS

- Latest version of Safari
- Latest version of Web View

Android

- Latest version of Google Chrome

Device Types

Employees can log in to People First using phones and tablets as long as they are using the latest version of any of the browsers listed above.
Screen Resolution
The People First system is designed for optimal screen resolutions between 1024 x 768 and 1280 x 800 (or x 768 for laptops). However, while the design is optimized for these resolutions, all resolution sizes are supported. If employees use a different resolution, some fields and field labels may be truncated.

Compatibility Mode
People First should NOT be ran in compatibility mode. If the URLs “*PeopleFirst.myflorida.com” or “*.myflorida.com” are in compatibility mode, they should be removed in order to use People First as designed.

Trusted Sites
Some agency IT personnel control trusted sites by pushing them out to end user computers from the network. If your agency does not, access to the People First system may not be possible until peoplefirst.myflorida.com is added as a trusted site. Similarly, access to the FSA and HSA accounts through the People First system may not be possible until peoplefirstsso.myflorida.com is added.

Verify that the following URLs are included in your list of trusted sites. If any are not currently listed, they should be added:

- Peoplefirst.myflorida.com
- Peoplefirstsso.myflorida.com
- Myfloridabenefits.lh1ondemand.com
- Performancemanager4.successfactors.com
- Jobs.myflorida.com
- career4.successfactors.com