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**MANAGEMENT ADVISORY 18-011**

**DATE:** October 22, 2018  
**TO:** Human Resource Offices  
**FROM:** Tami Fillyaw, Director  
**SUBJECT:** Spam Calls and Emails During Open Enrollment

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The Division of State Group Insurance has been made aware that some employees are receiving spam phone calls and emails designed to obtain personal information. The calls are from in-state and out-of-state area codes asking for personal information to enroll in a health plan or approve a prescription, and the emails reference open enrollment and ask recipients to click on links for more information.

Please advise your employees to be cautious about disclosing confidential information or clicking on attachments or links that may contain viruses. Employees can learn more about open enrollment by visiting [www.mybenefits.myflorida.com](http://www.mybenefits.myflorida.com).

The Division and plan providers offering benefits to employees in the State Group Insurance Program will continue to monitor spam activity and advise HR offices of other spam tactics.