

9.50 PALM BEACH

3/17/2022

9.50.1 SYSTEM SUMMARY

Palm Beach County has a Type 6, NG9-1-1 system consisting of thirteen (13) Primary PSAPs, two (2) Secondary PSAPs and two back-up PSAPs.

The Palm Beach County E911 System is considered to be in a NG911 transitional state as it utilizes both legacy and NG911 components in 911-call delivery. Text-to-911 call delivery is operational at all workstations, integrated into the call handling platform. Text-to-911 calls can be transferred between all PSAPs in Palm Beach County and Broward County through the Intrado Text Control Center.

9.50.1.1 ATLANTIS POLICE DEPARTMENT PRIMARY PSAP

A Primary PSAP is located at the Atlantis Police Department, Atlantis, FL 33462. All law enforcement calls for the City of Atlantis are direct dispatched. Fire/rescue and EMS calls are transferred to Palm Beach County Fire/Rescue and EMS.

9.50.1.2 BOCA RATON POLICE DEPARTMENT PRIMARY PSAP

A Primary PSAP is located at the Boca Raton Police Department, Boca Raton, FL 33431. All law enforcement, fire/rescue and EMS calls for the City Boca Raton are direct dispatched. Law enforcement calls from the FAU Boca Raton campus are transferred to FAU PD (Secondary PSAP). Back up positions are maintained at a Boca Raton city owned facility.

9.50.1.3 BOYNTON BEACH POLICE DEPARTMENT PRIMARY PSAP

A Primary PSAP is located at the Boynton Beach Fire Station #5, Boynton Beach, FL 33435. Law enforcement, fire/rescue and EMS calls from the City of Boynton Beach are direct dispatched. Fire/rescue and EMS calls from the Town of Hypoluxo, Village of Golf and Town of Ocean Ridge are direct dispatched.

9.50.1.4 DELRAY BEACH POLICE DEPARTMENT PRIMARY PSAP

A Primary PSAP is located at the Delray Beach Police Department, Delray Beach, FL 33444. Law enforcement calls from the City of Delray Beach, Town of Gulf Stream and Highland Beach are direct dispatched. Calls for fire/rescue and EMS from the Cities of Delray Beach and Towns of Highland Beach and Gulf Stream are transferred to Palm Beach County Fire/Rescue EMS Dispatch Secondary PSAP.

9.50.1.5 LANTANA POLICE DEPARTMENT PRIMARY PSAP

A Primary PSAP is located at the Lantana Police Department, Lantana, FL 33462. Law enforcement calls for the Towns of Lantana and Hypoluxo are direct dispatched. Fire/rescue and EMS calls from Lantana and South Palm Beach are transferred to the Palm Beach County Fire/Rescue EMS Dispatch Center, Secondary PSAP. Fire/rescue and EMS calls for Hypoluxo are transferred to the Boynton Beach Police Department Primary PSAP.

9.50.1.6 MANALAPAN POLICE DEPARTMENT PRIMARY PSAP

A Primary PSAP is located at the Manalapan Police Department, Manalapan, FL 33462. Law enforcement calls from the Town of Manalapan are direct dispatched. Fire/rescue and EMS calls are transferred to the Palm Beach County Fire/Rescue EMS Dispatch Center Secondary PSAP.

9.50.1.7 OCEAN RIDGE POLICE DEPARTMENT PRIMARY PSAP

A Primary PSAP is located at the Ocean Ridge Police Department, Ocean Ridge, FL 33405. Law enforcement calls from Towns of Ocean Ridge and Briny Breezes are direct dispatched. Fire/rescue and EMS calls are transferred to Boynton Beach.

9.50.1.8 PALM BEACH POLICE DEPARTMENT PRIMARY PSAP

A Primary PSAP is located at the Palm Beach Police Department, Palm Beach, FL 33480. Law enforcement, fire/rescue and EMS from the Town of Palm Beach are direct dispatched.

9.50.1.9 PALM BEACH COUNTY SHERIFF'S OFFICE PRIMARY PSAP

A Primary PSAP is located at the Palm Beach County Sheriff's Office Central Dispatch, West Palm Beach, FL 33406, with remote locations in the Palm Beach County Courthouse and Belle Glade Substation. Law enforcement calls from the unincorporated portion of Palm Beach County and the Cities of Belle Glade, Greenacres, Lake Worth, Pahokee, South Bay and Westlake, Towns of Cloud Lake, Glen Ridge, Haverhill, Lake Park, Loxahatchee Groves, Mangonia Park and South Palm Beach, Villages of Golf, Royal Palm Beach and Wellington are direct dispatched. Calls to the Belle Glade and Palm Beach Courthouse Command Posts are direct dispatched. Calls for fire rescue and ambulance transport are transferred to the Palm Beach County Fire Rescue/EMS Dispatch Center, Secondary PSAP, and the Boynton Beach Police Department.

9.50.1.10 PALM BEACH GARDENS POLICE DEPT. PRIMARY PSAP

A Primary PSAP is located at the Palm Beach Gardens Police Department, Palm Beach Gardens, FL 33410. Law enforcement calls from the City of Palm Beach Gardens, Towns of Jupiter, Juno Beach, Jupiter Inlet Colony, and the Villages of North Palm Beach and Tequesta are direct dispatched. Fire/rescue and EMS calls are transferred to Palm Beach County Fire/Rescue & EMS Dispatch Center, Secondary PSAP.

9.50.1.11 PALM SPRINGS POLICE DEPT. PRIMARY PSAP

A Primary PSAP is located at the Palm Springs Police Department, Palm Springs, FL 33461. Law enforcement calls from the Village of Palm Springs and the Town of Lake Clarke Shores are direct dispatched. Fire/Rescue and EMS calls are transferred to Palm Beach County Fire/Rescue & EMS Dispatch Center, Secondary PSAP.

9.50.1.12 RIVIERA BEACH POLICE DEPARTMENT PRIMARY PSAP

A Primary PSAP is located at the Riviera Beach Police Department, Riviera Beach, FL 33404. Law enforcement calls from the City of Riviera Beach are direct dispatched. Fire/Rescue & EMS calls are transferred to Palm Beach County Fire/Rescue & EMS Dispatch Center, Secondary PSAP.

9.50.1.13 WEST PALM BEACH POLICE DEPARTMENT PRIMARY PSAP

A Primary PSAP is located at the West Palm Beach Police Department, West Palm Beach, FL 33401. Law enforcement calls from the City of West Palm Beach are direct dispatched. Fire/rescue & EMS calls from West Palm Beach are transferred to Palm Beach County Fire/Rescue & EMS Dispatch Center, Secondary PSAP. Back up positions are maintained at the West Palm Beach Emergency Operations Center.

9.50.1.14 PALM BCH FIRE RESCUE & EMS DISPATCH CENTER SECONDARY PSAP

A Secondary PSAP is located at Palm Beach County Fire/Rescue Dispatch Center, West Palm Beach, FL 33415. Fire/rescue and EMS calls from the unincorporated portions of Palm Beach County, the Cities of Belle Glade, Delray Beach, Lake Worth, Pahokee, Palm Beach Gardens, Riviera Beach, South Bay, West Palm Beach, Westlake; Towns of Cloud Lake, Glen Ridge, Haverhill, Highland Beach, Juno Beach, Jupiter, Jupiter Inlet Colony, Lake Clarke Shores, Lake Park, Lantana, Loxahatchee Groves, Manalapan, Mangonia Park, South Palm Beach, Villages of Palm Springs, Royal Palm Beach, and Wellington are direct dispatched. Back up positions are maintained at the Fire-Rescue headquarters in West Palm Beach, FL 33411.

9.50.1.15 FLORIDA ATLANTIC UNIVERSITY POLICE DEPARTMENT SECONDARY PSAP

A Secondary PSAP is located at Florida Atlantic University Police Department, Boca Raton, FL 33467. Calls are routed to Boca Raton Police Department. Law enforcement calls are transferred to Florida Atlantic University PD and direct dispatched. Fire-Rescue and EMS calls are dispatched by Boca Raton Police Department.

9.50.1.16 FLORIDA HIGHWAY PATROL – LAKE WORTH REGIONAL COMMUNICATIONS CENTER

A Secondary PSAP is located at the Florida Highway Patrol (FHP) Lake Worth Regional Communications Center, Lake Worth, FL 33413. Law Enforcement calls are transferred to FHP and direct dispatched.

9.50.1.17 REMOTE LAPTOPS

Palm Beach County 911 Program Services maintains a cache of fifty (50) remote VPN laptop call-taking workstations. These workstations can be configured as back up for any of the PSAPs.

9.50.2 SYSTEM MANAGEMENT

The Palm Beach County Board of County Commissioners is responsible for the 9-1-1 System. Responsibility for supervision of the database, fiscal budget, disbursement of funds, project coordination, etc., has been delegated to the 9-1-1 Program Services Division of the Department of Public Safety.

Each Public Safety Answering Point is responsible for operations within its dispatch center.

A 9-1-1 Operation Committee provides oversight for the 9-1-1 system. This committee consists of representatives from the municipalities of the county, a representative from the Palm Beach County Sheriff's Office, Palm Beach County Fire/Rescue & EMS, and the 9-1-1 Coordinator from Palm Beach County.

9.50.3 INTERLOCAL AGREEMENTS

Palm Beach County has selective routing thereby eliminating central office overlaps with adjoining counties. Therefore, there is no specific requirement for an interlocal agreement.

TABLE 9.50-1

PALM BEACH COUNTY SYSTEM DEFINITION

Atlantis Police Department Primary PSAP

Location	Atlantis Police Department
Number of Answering Positions	2
Type of Answering Positions	Call Taker/Dispatcher (1 Tier)
Total Dispatch Staff	4 + 4 PT
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	2 Wireline / Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Boca Raton Police Department Primary PSAP

Location	Boca Raton Police Services Communications Center
Number of Answering Positions	8
Type of Answering Position	Call Taker (2 Tier)
Total Dispatch Staff	28 + 5 PT
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	4 Wireline / 4 Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Boynton Beach Police Department PSAP

Location	Boynton Beach Fire Station #5
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Number of Answering Positions	10
Type of Answering Position	Call Taker (2 Tier)
Total Dispatch Staff	27
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	4 Wireline / 3 Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Delray Beach Police Department Primary PSAP

Location	Delray Beach Police Department
Number of Answering Positions	6
Type of Answering Position	Call Taker (2 Tier)
Total Dispatch Staff	30
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	5 Wireline / 3 Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Lantana Police Department Primary PSAP

Location	Lantana Police Department
Number of Answering Positions	2
Type of Answering Positions	Call Taker/Dispatcher (1 Tier)
Total Dispatch Staff	5 + 4 PT
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	2 Wireline / 2 Wireless

TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Manalapan Police Department Primary PSAP

Location	Manalapan Police Dispatch Center
Number of Answering Positions	2
Type of Answering Positions	Call Taker/Dispatcher (1 Tier)
Total Dispatch Staff	2 + 5 PT
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	2 Wireline / Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Ocean Ridge Police Department Primary PSAP

Location	Ocean Ridge Police Department
Number of Answering Positions	2
Type of Answering Positions	Call Taker/Dispatcher (1 Tier)
Total Dispatch Staff	7 + 4 PT
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	2 Wireline / Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Palm Beach Police Department Primary PSAP

Location	Palm Beach Police Department
Number of Answering Positions	5 (4 back up positions at FD)

Type of Answering Position	Call Taker (2 Tier)
Total Dispatch Staff	19
Number of Logging Recorders	1
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	2 Wireline / 2 Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Palm Beach County Sheriff's Office (Central) Primary PSAP

Location	Palm Beach County Sheriff's Office HQ
Number of Answering Positions	31 Central; 18 Belle Glade; 7 Court House
Type of Answering Position	Call Taker (2 Tier)
Total Dispatch Staff	175
Number of Logging Recorders	1
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	9 Wireline / 5 Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Palm Beach Gardens Police Department Primary PSAP (NorthComm)

Location	Palm Beach Gardens Police Department
Number of Answering Positions	16
Type of Answering Position	Call Taker (1 Tier)
Total Dispatch Staff	33
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	4 Wireline / 3 Wireless

TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Palm Springs Police Department Primary PSAP

Location	Palm Springs Police Department
Number of Answering Positions	3
Type of Answering Positions	Call Taker/Dispatcher (1 Tier)
Total Dispatch Staff	8 + 1 PT
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	2 Wireline / Wireless
TDD	Integrated into CTI at each answering position
	Integrated into CTI at each answering position

Riviera Beach Police Department Primary PSAP

Location	Riviera Beach Police Department
Number of Answering Positions	6
Type of Answering Position	Call Taker (2 Tier)
Total Dispatch Staff	19
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	6 Wireline / 3 Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

West Palm Beach Police Department Primary PSAP

Location	West Palm Beach Police Department
Number of Answering Positions	14

Type of Answering Position	Call Taker (2 Tier)
Total Dispatch Staff	48
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	8 Wireline / 4 Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

Palm Beach County Fire/Rescue & EMS Secondary PSAP

Location	PBC Emergency Operations Center
Number of Answering Positions	15
Type of Answering Position	Call Taker (2 Tier)
Total Dispatch Staff	60
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	9 Wireline / Wireless
TDD	Integrated into CTI at each answering position
Text-to-911	Integrated into CTI at each answering position

FHP Lake Worth Regional Communications Center

Location	Lake Worth Regional Communications Center
Number of Answering Positions	10
Type of Answering Position	Call Taker (2 Tier)
Total Dispatch Staff	N/A
Number of Logging Recorders	Centralized 9-1-1 IP Solution
Number of Instant Playback Recorders	Integrated into CTI at each answering position
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	5 Wireline / Wireless
TDD	Integrated into CTI at each answering position

Florida Highway Patrol	Call Transfer	Telephone
Ocean Ridge Police Dept.	Call Transfer	Telephone
Lantana Police Dept.	Call Transfer	Telephone
Delray Beach Police Dept.	Call Transfer	Telephone

Delray Beach Police Department Primary PSAP

Delray Beach Police Dept.	Direct Dispatch	Radio
Delray Beach Fire Dept.	Call Transfer	Radio
Gulf Stream Police Dept.	Direct Dispatch	Radio
Boca Raton Police Dept.	Call Transfer	Telephone
Boynton Beach Police Dept.	Call Transfer	Telephone
Ocean Ridge Police Dept.	Call Transfer	Telephone
Palm Beach County Sheriff's Office (Central)	Call Transfer	Telephone
Palm Beach County Fire/Rescue & EMS	Call Transfer	Telephone
Florida Highway Patrol	Call Transfer	Telephone

Lantana Police Department Primary PSAP

Lantana Police Dept.	Direct Dispatch	Radio
Boynton Beach Police Dept.	Call Transfer	Telephone
Manalapan Police Dept.	Call Transfer	Telephone
Ocean Ridge Public Safety	Call Transfer	Telephone
Palm Beach County Sheriff's Office (Central)	Call Transfer	Telephone
Palm Beach County Fire/Rescue & EMS	Call Transfer	Telephone
Florida Highway Patrol	Call Transfer	Telephone

Manalapan Police Department Primary PSAP

Manalapan Police Dept.	Direct Dispatch	Radio
Lantana Police Dept.	Call Transfer	Telephone
Ocean Ridge Public Safety	Call Transfer	Telephone
Palm Beach County Sheriff's Office (Central)	Call Transfer	Telephone

Palm Beach County Fire/Rescue & EMS	Call Transfer	Telephone
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Ocean Ridge Police Department Primary PSAP

Ocean Ridge Police Dept.	Direct Dispatch	Radio
Lantana Police Dept.	Call Transfer	Telephone
Boynton Beach Police Dept.	Call Transfer	Telephone
Delray Beach Police Dept.	Call Transfer	Telephone
Florida Highway Patrol	Call Transfer	Telephone
Manalapan Police Dept.	Call Transfer	Telephone
Palm Beach Police Dept.	Call Transfer	Telephone
Palm Beach County Sheriff's Office (Central)	Call Transfer	Telephone
Palm Beach County Fire/Rescue & EMS	Call Transfer	Telephone

Palm Beach Police Department Primary PSAP

Palm Beach Police Dept.	Direct Dispatch	Radio
Palm Beach Fire/Rescue Dept.	Direct Dispatch	Radio
Palm Beach County Sheriff's Office (Central)	Call Transfer	Telephone
Palm Beach County Fire/Rescue & EMS	Call Transfer	Telephone
West Palm Beach Police Dept.	Call Transfer	Telephone
Manalapan Police Dept.	Call Transfer	Telephone

Palm Beach County Sheriff's Office Primary PSAP (Central)

Palm Beach County Sheriff's Office	Direct Dispatch	Radio
Highland Beach Police Dept.	Direct Dispatch	Radio
Atlantis Police Dept.	Call Transfer	Telephone
Boca Raton Police Dept.	Call Transfer	Telephone
Boynton Beach Police Dept.	Call Transfer	Telephone

Delray Beach Police Dept.	Call Transfer	Telephone
Jupiter Police Dept.	Call Transfer	Telephone
Lantana Police Dept.	Call Transfer	Telephone
Manalapan Police Dept.	Call Transfer	Telephone
North Palm Beach Police Dept.	Call Transfer	Telephone
Ocean Ridge Police Dept.	Call Transfer	Telephone
Palm Beach Police Dept.	Call Transfer	Telephone
Palm Beach Gardens Police Dept.	Call Transfer	Telephone
Palm Springs Police Dept.	Call Transfer	Telephone
Riviera Beach Police Dept.	Call Transfer	Telephone
Tequesta Police Dept.	Call Transfer	Telephone
West Palm Beach Police Dept.	Call Transfer	Telephone
Broward County Sheriff's Office	Call Transfer	Telephone
Martin County Sheriff's Office	Call Transfer	Telephone
Palm Beach County Fire/Rescue & EMS	Call Transfer	Telephone
Florida High Patrol	Call Transfer	Telephone

Palm Beach Gardens Police Department Primary PSAP

Palm Beach Gardens Police Dept.	Direct Dispatch	Radio
Juno Beach Police Dept.	Direct Dispatch	Radio
Jupiter Police Dept.	Direct Dispatch	Radio
Jupiter Inlet Colony	Direct Dispatch	Radio
Palm Beach Gardens Fire Dept.	Call Transfer	Telephone
North Palm Beach Police Dept.	Direct Dispatch	Radio
Palm Beach County Sheriff's Office (Central)	Call Transfer	Telephone
Palm Beach County Fire/Rescue & EMS	Call Transfer	Telephone
Tequesta Police Dept.	Direct Dispatch	Radio
Florida Highway Patrol	Call Transfer	Telephone

Palm Springs Police Department Primary PSAP

Palm Springs Police Dept.	Direct Dispatch	Radio
Lake Clarke Shores Police Dept.	Direct Dispatch	Radio
Palm Springs Fire Dept.	Call Transfer	Telephone
Palm Beach County Sheriff's (Central)	Call Transfer	Telephone
Palm Beach County Fire/Rescue & EMS	Call Transfer	Telephone

Riviera Beach Police Department Primary PSAP

Riviera Beach Police Dept.	Direct Dispatch	Radio
Riviera Beach Fire Dept.	Call Transfer	Telephone
West Palm Beach Police Dept.	Call Transfer	Telephone
Palm Beach Shores Police Dept.	Call Transfer	Telephone
Palm Beach County Sheriff's Office (Central)	Call Transfer	Telephone
Palm Beach County Fire/Rescue & EMS	Call Transfer	Telephone
Florida Highway Patrol	Call Transfer	Telephone

West Palm Beach Police Department Primary PSAP

West Palm Beach Police Dept.	Direct Dispatch	Radio
West Palm Beach Fire Dept.	Call Transfer	Telephone
Palm Beach County Sheriff's Office (Central)	Call Transfer	Telephone
Palm Beach County Fire/Rescue & EMS	Call Transfer	Telephone
Palm Beach Police Dept.	Call Transfer	Telephone
Riviera Beach Police Dept.	Call Transfer	Telephone
Florida Highway Patrol	Call Transfer	Telephone

Palm Beach County Fire/Rescue & EMS Secondary PSAP

Palm Beach County Fire/Rescue	Direct Dispatch	Radio
Delray Beach Fire Dept.	Direct Dispatch	Radio
Greenacres Fire Department	Direct Dispatch	Radio
North Palm Beach Fire Dept.	Direct Dispatch	Radio

Palm Beach Gardens Fire Dept.	Direct Dispatch	Radio
Riviera Beach Fire Dept.	Direct Dispatch	Radio
Tequesta Fire Dept.	Direct Dispatch	Radio
West Palm Beach Fire Dept.	Direct Dispatch	Radio

FHP Lake Worth Regional Communications Center

Florida Highway Patrol	Direct Dispatch	Radio
Florida Fish & Wildlife	Direct Dispatch	Radio
Atlantis Police Dept.	Call Transfer	Telephone
Boca Raton Police Dept.	Call Transfer	Telephone
Boynton Beach Police Dept.	Call Transfer	Telephone
Delray Beach Police Dept.	Call Transfer	Telephone
Jupiter Police Dept.	Call Transfer	Telephone
Lantana Police Dept.	Call Transfer	Telephone
Manalapan Police Dept.	Call Transfer	Telephone
North Palm Beach Police Dept.	Call Transfer	Telephone
Ocean Ridge Police Dept.	Call Transfer	Telephone
Palm Beach Police Dept.	Call Transfer	Telephone
Palm Beach Gardens Police Dept.	Call Transfer	Telephone
Palm Beach Shores Police Dept.	Call Transfer	Telephone
Palm Springs Police Dept.	Call Transfer	Telephone
Riviera Beach Police Dept.	Call Transfer	Telephone
Tequesta Police Dept.	Call Transfer	Telephone
West Palm Beach Police Dept.	Call Transfer	Telephone
Broward County Sheriff's Office	Call Transfer	Telephone
Martin County Sheriff's Office	Call Transfer	Telephone